



David A Rimmer Technology Assistance

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To Whom It May Concern

DARTA Medical utilised the services of NDA Computing to formalise training manuals for its computer training program for Doctors. We were impressed with their service and provide this testimonial as a result.

DARTA trains doctors in the use of complex clinical software, specifically the Medical Director patient management program. Medical Director is the leading clinical package in Australia, capturing approximately 85% of the General Practice market. Our need was for documentation of the training which we had been providing on a less formal basis, and subsequent production of training manuals. The fact that we were able to do this at distance (from Hobart to Brisbane using remote computer connections) with the courseware writers from NDA is testimony to their professionalism and adaptability. We have successfully trained some 2000 doctors using the NDA produced courseware.

The key point for us to impart to our clients in our teaching is that the software is only as useful as the systems which they, the client doctors, put in place for managing the change brought about by computerisation. This involves teaching a number of complex concepts about workflows, information management streams and change management in busy surgery. To do this effectively, we had developed the concept of a structured implementation plan which NDA's courseware developer was able to easily grasp and incorporate in the courseware. NDA's understanding of computer training transcended a mechanistic rote learning process and became an effective tool for implementing change within organisations. This was very valuable to us in the pathology information management in particular.

I have no hesitation in recommending their services to you, and am available for further discussion if you wish. To contact me, please phone 07 4060 5133 during office hours

Yours Sincerely

DAVID RIMMER
Managing Director
DARTA Medical Pty Ltd

OUR MISSION:

TO ENHANCE PATIENT CARE BY DEVELOPING THE CLINICAL COMPUTING SKILLS OF DOCTORS AND STAFF.

WE ACHIEVE THIS BY PROVIDING COST EFFECTIVE, WELL STRUCTURED, EDUCATIONALLY SOUND TRAINING.

OUR TRAINERS GIVE YOU THE KNOWLEDGE AND SKILLS YOU NEED, FROM COMPLETE BEGINNER TO POWER USER.

DARTA Medical – Trainer Wheels for Medical Director® The Script Writing Patient Management Program